



Four Star Farm Policies

1. To respect the schedules of Cece Fortier and Natalie Brady, please text or call during weekday business hours, Monday-Friday, 8:00 a.m.-5:00 p.m. Outside of those hours, please email unless it is a veterinary emergency. Thank you!
2. A 24-hour cancellation notice is required for all lessons.
3. Students, boarders, and visiting riders must sign a release of liability form before riding.
4. All riding is done at your own risk.
5. Dogs must be leashed at all times.
6. Smoking is not allowed inside barns, buildings, or other facilities.
7. No open-toed shoes, i.e. flip flops or sandals. This is for your safety.
8. ALWAYS wear your riding helmet while on the horse. TROXELS are not allowed. Charles Owen helmets are our preferred brain protector! Four Star Farm has helmets available for riders in lessons.
9. Always return equipment in clean condition and neatly hung or put away.
10. Clean up any manure your horse leaves behind in the arena, wash stalls, cross ties or aisles.
11. Four Star Farm is not responsible for personal items. It is your responsibility to properly store all personal gear not in use.
12. Please note that when trailering in horses not boarded at Valley Dressage, the barn charges a \$25 trailer-in fee.
13. Please remember that if you break or lose a piece of FSF equipment or tack, you are expected to replace it within one week.
14. Have fun! Horses are an adventure.

Payment and Lesson Attendance Policies

1. Tuition options are available for two, four or eight lessons per month.
2. Tuition entitles a student to a standing appointment for the same day and time, depending on the lesson option. Note: Lesson time includes learning to groom and tacking a horse.
3. Lesson horse assignments are made upon arrival at the barn. If a rider would like to ride the same lesson horse consistently, please talk with Natalie or Cece about half leasing a lesson horse.
4. Lessons may be conducted individually or in small groups, at our discretion and depending on the needs of the rider. Private lessons are 45 minutes, group lessons are one hour.
5. Training and tuition fees are due by the 5th of the month. A late fee will be assessed after the 10th. Electronic bill pay is available.
6. When competing, coaching and horse use fees are billed following the event. Trailering fees are due at the time of service.
7. If paying per lesson, payment via cash, check or Venmo, is due at the time of lesson.
8. Monthly tuition is payable by check, credit card (3.5% fee) or electronic bill pay.
9. Missed lessons cannot be carried over or discounted from the next month's bill. If 24-hour notice has been given, you may reschedule within the month the missed lesson occurred. Make-up lessons are scheduled the last week of the month in which the missed lesson occurred.
10. Lessons are not scheduled on major holidays. All students are entitled to make up any lesson that falls on major holidays.